

Fitting systems for quality furniture



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30 August, 2006

Mr Michael Schiffner
Mr Stuart Mitchell

Dear Michael & Stuart:

Re: Presentation Skills Workshop 8 – 9 August, 2006.

I must say how appreciative the management and participating staff of Blum Australia are with the two day Presentation Skills Workshop prepared and conducted by Collective Intelligence. Their feedback has been nothing but positive and inspiring.

I was personally impressed with the extent of detailed planning that went in to the preparation of this dynamic workshop. The level of personalisation was definitely a strong contributing factor to the overall success of this workshop.

Both of you delivered a great example as professional presenters with a relaxed and effortless ease that supported the participants. Each segment seemed to take us to a new level.

I have also witnessed the fresh enthusiasm and professional structure being applied to our presentations and training workshops held here at Blum Australia. The investment has been well worth it. I must also thank you for the follow up you have made in the days following the workshop. This has also contributed to reinforcement of the skills learned during the workshop.

In closing, I look forward to working with your organisation again in the near future to further enhance our professional approach to our markets needs.

Best regards,

A handwritten signature in blue ink, appearing to read "Ron Redman".

Ron Redman
National Sales Manager
Blum Australia P/L